



## AN IMPORTANT MESSAGE TO ALL RESIDENTS - March 16, 2020

The following notice has been posted at each entry door.

In light of the COVID-19 (coronavirus) outbreak, Fuller Village is taking active steps to protect our residents and staff. Our number one focus is prevention: We are a community of residents and staff. Please respect the following directives so that we can keep staff and residents safe and healthy. We hope to keep COVID-19 from entering our community. As of March 16, 2020, we are restricting visitation to the following:

- Family members who are responsible for the care and well-being of a resident. Please designate one family member.
- Home health aides
- Medication delivery or supplies
- Grocery delivery
- Medical personnel, occupational or physical therapy
- If a resident has a terminal illness, please contact Deborah Felton at 617-361-9180 for more specific visiting guidelines.
- Please respect our community of older citizens and practice social distancing so we can prevent the spread of this virus.
- We are limiting the use of public rest rooms when others visit our community.

Fuller Village is also addressing the health of our staff and vendors that work in our buildings.

**Dining:** Our dining room and lounge will be closed to all residents as of Wednesday, March 18, 2020. There are no reservations in the dining room on Monday, March 16<sup>th</sup> or Tuesday, March 17<sup>th</sup>. Beginning on Wednesday, we will begin delivering dinner meals to all Depoyan residents. Other residents in our community may order dinner to go and it will be delivered. Before ordering, please check the menu, it may be limited. Please call by 3:00 p.m. to place your dinner order. The café will be operating on a take-out program effective immediately. Call 617-361-7778 to place your lunch order. You will be told at what time you can pick up your order in the café. Please take your lunch back to your home, no gathering in the café.

**Programs:** We are suspending all on-site programs (including group fitness and pool classes) and trips. In order to stop the spread of the coronavirus social distancing is strongly advised by the CDC and World Health Organization. Any small group gatherings must happen in a resident's home not in the common areas. Our common areas are closed to groups of residents. The Fitness Center and pool are closed until further notice.

**Maintenance Requests**-all emergency maintenance requests will be addressed immediately. Any other maintenance orders will be deferred.

**Outside activities:** We recommend that residents cancel all recreational trips outside Fuller Village, leaving only for essential trips such as the grocery store, medical appointments, pharmacy, etc. The Fuller Village van will continue to be available to residents for supermarket trips and medical appointments.

**If a resident is sick:** Residents should stay in their apartment and seek medical attention. If you need to get emergency services, pull the cord and call 911 to tell the Police Department what your symptoms are.

**You should stock up on any necessary groceries and medication. If you are diagnosed with the coronavirus or have been exposed to anyone who has been diagnosed, you will have to quarantine in your home for 14 days.**

**This is an evolving health crisis; we will keep you apprised on any additional information. Please share this information with your families. Please designate within your family one person as a visitor. Children and students home from college are restricted from visiting at this time.**

**If family members have any questions or concerns, please have them contact me directly at 617-361-9180.**

**Stay healthy,**

***Deborah Felton***  
**Executive Director**