

## **Messages from Our Residents and Family Member**

"Dear Fuller Village Board of Directors,

In week eight of this self-isolation at Fuller Village we feel immense gratitude to Deborah for being informed of and following the guidelines of the CDC and local health professionals. This has not been easy on our community - a group that thrives on a robust fitness program, informative speakers, quality music and theater presentations and a plethora of clubs, game groups and card groups. We have lost many social connections while we adhere to the physical separation which has kept us very healthy. We must commend ourselves for changing our behaviors for the sake of the greater community.

We do not know details, but have heard of other senior communities at which residents must stay in their units due to community spread. We have the advantage of a beautiful property on which it is easy to have a short stroll or a mile walk. On a warm day it is wonderful to see so many people out walking while maintaining "social distance" and wearing masks. Some residents are participating in virtual exercise classes and logging into familiar speakers and performers.

Our appreciation is to all our Managers for keeping Fuller a safe and healthy community."

Stay safe,
Paul and Peg Riley
Fuller Village Residents since 2015

"Dear Andrea,

A quick note to say thanks to you, Deborah and all of the other wonderful people at Fuller Village, for all you do to keep my dad and all of the other residents safe and for keeping us informed."

Appreciatively, Angela T. Family Member

"Dear Deborah.

I also wanted to state again how very grateful I am to be a member of this community. While I hear others complain about this or that, far the majority of fellow residents I have contact with express relief and pleasure about being here during this experience and living here in general. Thank you for your leadership. And thanks to your staff for their engagement with us all."

With warm regards,
Rosemary
Fuller Village Resident since 2019

"Dear Deborah,

We are coming up on our first anniversary at Fuller Village and wanted to express our appreciation for the wonderful organization you lead. We know full well the weight of responsibility you and your team bear for the health and welfare of all of us. These must be exceptionally trying times, but we appreciate all of your efforts. The communication has been frequent, clear and honest. Jen's workouts have been a fabulous resource. We are grateful to see SERVPRO here every day.....Please pass on our gratitude to your staff for all of their efforts.

We never could have imagined something like this would happen in our first year here, but we are glad to be here and sharing this unique experience in our new community of friends."

Jane & Barbara
Fuller Village Residents since early 2019